

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
NOVEMBER 2023**

Madison County Road Department

Reporting Dates 11/01/23 through 11/29/23

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
40652 A	11/01/23 15:58:00	11/02/23 15:21:00	11/02/23	Limb Pickup Closed	Brown, Shirley City of Gluckstadt	Ridgefield Cv Ridgefield Cove	District 2	Medium Priority
	Dur (hrs/days)	24	1	Hello Helen,				
40653 A	11/02/23 07:16:00	11/02/23 15:21:00	11/03/23	Trash Related Closed	Brown, Shirley Unknown	Lake Vista Ct Lake Vista Ct		Medium Priority
	Dur (hrs/days)	0	0	Need mattress pick up				
40654 A	11/02/23 14:24:00	11/03/23 15:38:00	11/03/23	Pot Holes Closed	Brown, Shirley Unknown	Camden Lake Cir Camdedn Lake Cir		Medium Priority
	Dur (hrs/days)	24	1	Pot hole at the intersection of these roads Camden Lake Cir, and Camden Lake Dr				
40655 A	11/02/23 15:48:00	11/14/23 11:46:00	11/03/23	Culvert Repair Closed	Brown, Shirley Curtina, Lockett	Dry Creek Rd Dry Creek Rd	District 5	Medium Priority
	Dur (hrs/days)	288	12	986 Need culvert repair				
40656 A	11/02/23 16:01:00	11/07/23 15:08:00	11/03/23	Limb Pickup Closed	Brown, Shirley Clearman, Dallas	Cotton Wood Dr Cotton Wood Drive	District 3	Medium Priority
	Dur (hrs/days)	120	5	Needs limbs picked up across the street from her address.				
40657 A	11/03/23 08:41:00	11/06/23 14:39:00	11/04/23	Limb Pickup Closed	Brown, Shirley Bouldin, Jerry	Stout Rd Stout Rd	District 4	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
40658 A	11/03/23 15:32:00	11/06/23 15:15:00	11/04/23	Limb Pickup Closed	Brown, Shirley Boler, Patrick	Longleaf Place Longleaf Ln	District 3	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up on Loneleaf Ln, Not Loneleaf Pl				
40659 A	11/06/23 06:53:00	11/06/23 14:36:00	11/07/23	Other Closed	Brown, Shirley Harden	Lincoln St Lincoln St	District 4	Medium Priority
	Dur (hrs/days)	0	0	Need old wooden patio boards pick up				
40660 A	11/06/23 07:26:00	11/06/23 15:16:00	11/07/23	Limb Pickup Closed	Brown, Shirley Gerald	Steels Pointe Steels Pointe	District 3	Medium Priority
	Dur (hrs/days)	0	0	Limb pickup				
40661 A	11/06/23 09:48:00	11/06/23 15:17:00	11/07/23	Limb Pickup Closed	Brown, Shirley Corey	French Branch French Branch	District 4	Medium Priority
	Dur (hrs/days)	0	0	Limbs pick up				

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40662 A	11/06/23 09:49:00	11/06/23 15:17:00	11/07/23	Limb Pickup Closed	Brown, Shirley King, Dickey	Camden Ct Camden Ct	District 4	Medium Priority
	Dur (hrs/days)	0	0	Limbs pick up				
40663 A	11/06/23 09:50:00	11/06/23 15:16:00	11/07/23	Limb Pickup Closed	Brown, Shirley Coleman, Jay	Belle Pointe Belle Pte	District 4	Medium Priority
	Dur (hrs/days)	0	0	Limbs pick up				
40664 A	11/06/23 11:16:00	11/08/23 15:01:00	11/07/23	Limb Pickup Closed	Brown, Shirley Bruce, Todd	Northshore Pointe Northshore Pte	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
40665 A	11/06/23 13:44:00	11/08/23 15:24:00	11/07/23	Limb Pickup Closed	Brown, Shirley Childress, Jim	Easton Ct Easton Ct	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
40666 A	11/06/23 07:27:00	11/07/23 15:09:00	11/07/23	Limb Pickup Closed	Brown, Shirley Rob, mitchner	Savoy Park Savoy	District 4	Medium Priority
	Dur (hrs/days)	24	1	limb pickup				
40667 A	11/06/23 14:48:00	11/07/23 15:08:00	11/07/23	Limb Pickup Closed	Brown, Shirley Rebecca	Hemlock Ln Hemlock Ln	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
40668 A	11/06/23 15:00:00	11/14/23 11:56:00	11/07/23	Pot Holes Closed	Brown, Shirley Johnston, Ken	Cloud Rd Cloud Rd	District 4	Medium Priority
	Dur (hrs/days)	192	8	Pot holes on this road, close to Stokes Rd				
40669 A	11/07/23 13:21:00	11/08/23 15:24:00	11/08/23	Limb Pickup Closed	Brown, Shirley Michael	Beaufort Cir Beaufort Cir	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
40670 A	11/07/23 13:22:00	11/08/23 14:55:00	11/08/23	Limb Pickup Closed	Brown, Shirley Maxey, Patricia	Hackberry Ln Hackberry Ln	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
40671 A	11/07/23 15:07:00	11/08/23 15:02:00	11/08/23	Limb Pickup Closed	Brown, Shirley Miller, Jerome	Bentgrass Common Bentgrass Common	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				

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40672 A	11/07/23 15:17:00	11/08/23 15:23:00	11/08/23	Trash Related Closed	Brown, Shirley Mason, Felicia	Eagles Nest Cir Eagles Nest	District 2	Medium Priority
	Dur (hrs/days)	24	1	Need mattress pick up				
40673 A	11/08/23 07:43:00	11/08/23 14:59:00	11/09/23	Limb Pickup Closed	Brown, Shirley May, Robert	Hackberry Ln Hackberry Ln	District 1	Medium Priority
	Dur (hrs/days)	0	0	Limbs pick up				
40674 A	11/08/23 08:22:00	11/14/23 13:38:00	11/09/23	Limb Pickup Closed	Brown, Shirley Lambert, Judith	North Deerfield Dr N Deerfield Dr	District 5	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
40675 A	11/08/23 13:21:00	11/14/23 13:39:00	11/09/23	Trash Related Closed	Brown, Shirley Munion, Mae	Pinnacle Cv Pinnacle Cv		Medium Priority
	Dur (hrs/days)	144	6	Need freezer pick up				
40676 A	11/08/23 14:38:00	11/14/23 13:39:00	11/09/23	Limb Pickup Closed	Brown, Shirley Mcdonald, Jatis	Brown Rd W Brown Rd W	District 5	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
40677 A	11/09/23 09:12:00	11/14/23 13:37:00	11/10/23	Trash Related Closed	Brown, Shirley Griffin, Ben	Memory Ln Memory Ln	District 3	Medium Priority
	Dur (hrs/days)	120	5	Need old lumber pick up				
40678 A	11/09/23 09:30:00	11/14/23 13:37:00	11/10/23	Limb Pickup Closed	Brown, Shirley Johnson, Scot	Greystone Dr Greystone Dr	District 3	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
40679 A	11/09/23 13:28:00	11/15/23 15:05:00	11/10/23	Trash Related Closed	Brown, Shirley Moser, Anthony	Hampton Hills Blvd Hampton Hills Blvd	District 1	Medium Priority
	Dur (hrs/days)	144	6	Need dryer pick up				
40680 A	11/13/23 07:10:00	11/14/23 13:36:00	11/14/23	Limb Pickup Closed	Brown, Shirley Gooden	Center St Center St	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
40681 A	11/13/23 07:11:00	11/14/23 13:38:00	11/14/23	Limb Pickup Closed	Brown, Shirley Jones, Paul	Pecan St Pecan St	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				

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40682 A	11/13/23 07:35:00	11/15/23 14:49:00	11/14/23	Limb Pickup Closed	Brown, Shirley Phyliss	Locust Cv Locust Cv	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
40683 A	11/13/23 09:07:00	11/14/23 14:57:00	11/14/23	Limb Pickup Closed	Brown, Shirley Johnson, Lori	Cherry Hill Dr Cherry Hill Dr	District 2	Medium Priority
	Dur (hrs/days)	24	1	Need limb pickup				
40684 A	11/13/23 09:27:00	11/29/23 08:17:00	11/14/23	Limb Pickup Closed	Brown, Shirley Nelson	Center St Center St	District 3	Medium Priority
	Dur (hrs/days)	384	16	Limb pickup				
40685 A	11/13/23 11:28:00	11/14/23 15:14:00	11/14/23	Limb Pickup Closed	Brown, Shirley Royals, Jamey	Caroline Blvd Caroline Blvd	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
40686 A	11/13/23 11:30:00	11/14/23 14:59:00	11/14/23	Trash Related Closed	Brown, Shirley Thornton	Kearney Park Rd Kearney Park Rd	District 4	Medium Priority
	Dur (hrs/days)	24	1	Need old furniture pick up				
40687 A	11/13/23 13:34:00	11/29/23 08:28:00	11/14/23	Pot Holes Closed	Brown, Shirley Thompson, Gwendolyn	Hawkins Thompson Ln Hawkins Thompson Ln	District 4	Medium Priority
	Dur (hrs/days)	384	16	Bad pot holes				
40688 A	11/13/23 13:36:00	11/15/23 15:05:00	11/14/23	Trash Related Closed	Brown, Shirley Robin	Hampton Hills Blvd Hampton Hills Blvd	District 1	Medium Priority
	Dur (hrs/days)	48	2	Need old wooden boards pick up				
40689 A	11/13/23 15:10:00	11/14/23 15:15:00	11/14/23	Limb Pickup Closed	Brown, Shirley Todd, Richard	Lake Cavalier Rd Lake Cavalier Rd	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
40690 A	11/13/23 15:18:00	11/14/23 14:58:00	11/14/23	Limb Pickup Closed	Brown, Shirley Robertson	Cherry Hill Dr Cherry Hill Dr	District 2	Medium Priority
	Dur (hrs/days)	24	1	Need limb pickup throughout the area				
40691 A	11/14/23 08:50:00	11/15/23 14:49:00	11/15/23	Limb Pickup Closed	Brown, Shirley Johnson, Nicole	Oak Trail OakTrail	District 1	Medium Priority
	Dur (hrs/days)	24	1	Needs limb pickup				

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40692 A	11/14/23 15:59:00	11/15/23 14:48:00	11/15/23	Limb Pickup Closed	Brown, Shirley Spencer, Mrs.	Wingtip Way Wingtip Way		Medium Priority
	Dur (hrs/days)	24	1	Needs limb pickup				
40693 A	11/14/23 16:00:00	11/15/23 14:48:00	11/15/23	Limb Pickup Closed	Brown, Shirley Faulkner, Jonathan	Plantation Dr Plantation Drive	District 2	Medium Priority
	Dur (hrs/days)	24	1	limb pickup				
40694 A	11/15/23 11:01:00	11/17/23 15:13:00	11/16/23	Limb Pickup Closed	Brown, Shirley Wise, Vance	Quail Hollow Quail Hollow	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
40695 A	11/15/23 14:39:00	11/17/23 15:12:00	11/16/23	Limb Pickup Closed	Brown, Shirley Wright, Perrymon	Sunset Cir Sunset Cir	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
40696 A	11/16/23 08:39:00	11/21/23 08:51:00	11/17/23	Limb Pickup Closed	Brown, Shirley Stacy	McRae Pointe McRae Pointe		Medium Priority
	Dur (hrs/days)	120	5	Limb pickup				
40697 A	11/16/23 15:23:00	11/29/23 08:29:00	11/17/23	Pot Holes Closed	Brown, Shirley Jobe, Louis	Garrett Rd Garrett Rd	District 5	Medium Priority
	Dur (hrs/days)	312	13	Bad pot holes				
40698 A	11/17/23 07:03:00	11/21/23 08:50:00	11/18/23	Limb Pickup Closed	Brown, Shirley caller	Hackberry Ln Hackberry Ln	District 1	Medium Priority
	Dur (hrs/days)	96	4	Limb pickup				
40701 A	11/17/23 10:18:00	11/21/23 08:50:00	11/18/23	Limb Pickup Closed	Brown, Shirley Coker	Memory Ln Memory Ln	District 3	Medium Priority
	Dur (hrs/days)	96	4	Limb pickup				
40702 A	11/17/23 12:54:00	11/29/23 08:22:00	11/18/23	Trash Related Closed	Brown, Shirley Smythe, Darlene	Hwy 16 E Hwy 16 East		Medium Priority
	Dur (hrs/days)	288	12	debris to be picked up - wire, deer stand, etc.				
40703 A	11/17/23 15:02:00	11/21/23 08:50:00	11/18/23	Limb Pickup Closed	Brown, Shirley Oswald, Margaret	Spike Ridge Spike Ridge	District 1	Medium Priority
	Dur (hrs/days)	96	4	Needs limb pickup				

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Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
40708	11/20/23	11/29/23	11/21/23	Trash Related	Brown, Shirley	Ben Lockett Rd	District 5	Medium Priority
A	12:57:00	08:24:00		Closed	Lockett, James	Ben Lockett Rd		
	Dur (hrs/days)	216	9	Car tires need to be picked up on side of road.				
40711	11/21/23	11/29/23	11/22/23	Limb Pickup	Brown, Shirley	Blackberry Path	District 3	Medium Priority
A	08:35:00	08:23:00		Closed	Davis, Donna	Blackberry Patch		
	Dur (hrs/days)	192	8	Limbs pick up				
40712	11/21/23	11/29/23	11/22/23	Limb Pickup	Brown, Shirley	Channel Ln	District 1	Medium Priority
A	08:42:00	08:27:00		Closed	Robertson, Jim	Channel Ln		
	Dur (hrs/days)	192	8	Limbs pick up				
40713	11/21/23	11/29/23	11/22/23	Limb Pickup	Brown, Shirley	Lakeshore Dr	District 3	Medium Priority
A	08:51:00	08:26:00		Closed	Woody	Lakeshore Dr		
	Dur (hrs/days)	192	8	Limbs pickup across on empty lot				
40715	11/21/23	11/29/23	11/22/23	Limb Pickup	Brown, Shirley	Cherry Rose Ln	District 2	Medium Priority
A	12:10:00	08:27:00		Closed	Becker, Walter	Cherryrose Ln		
	Dur (hrs/days)	192	8	Limb pickup 200 yards from intersection of North Old Canton Rd on Cherry Rose Lane, two big limbs and some small limbs on east side of road				
40716	11/21/23	11/29/23	11/22/23	Limb Pickup	Brown, Shirley	Northshore Pointe	District 3	Medium Priority
A	12:19:00	08:22:00		Closed	Bruce, Todd	Northshore Pointe		
	Dur (hrs/days)	192	8	Needs limb pickup				
40718	11/22/23	11/29/23	11/23/23	Trash Related	Brown, Shirley	Society Ridge Rd	District 3	Medium Priority
A	11:51:00	08:23:00		Closed	Clay, Brian	Society Ridge Rd		
	Dur (hrs/days)	168	7	Tires, etc dumped in two locations 100 yards south of Greens Crossing				
40722	11/27/23	11/28/23	11/28/23	Limb Pickup	Brown, Shirley	Mullherrin Dr		
A	08:11:00	15:34:00		Closed	Reno, Sue	Mullherrin Dr		
	Dur (hrs/days)	24	1	Limbs pick up				
40723	11/27/23	11/28/23	11/28/23	Limb Pickup	Brown, Shirley	Sunset Cir	District 1	
A	08:31:00	15:40:00		Closed	Jones, Tracy	Sunset Cir		
	Dur (hrs/days)	24	1	Limbs pick up				
40724	11/27/23	11/28/23	11/28/23	Limb Pickup	Brown, Shirley	Alden Place		
A	09:15:00	15:38:00		Closed	Vieltrel, Jan	Alden Pl		
	Dur (hrs/days)	24	1	Limbs pick up				

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Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
40725	11/27/23	11/28/23	11/28/23	Limb Pickup	Brown, Shirley	Essen Lane		
A	10:27:00	15:38:00		Closed	Hogue, Paul	Essen Ln		
	Dur (hrs/days)	24	1	Limbs pick up				
40726	11/27/23	11/28/23	11/28/23	Limb Pickup	Brown, Shirley	Traceview Rd	District 1	
A	11:59:00	15:37:00		Closed	Susan	Traceview Rd		
	Dur (hrs/days)	24	1	Limbs pick up				
40727	11/27/23	11/28/23	11/28/23	Trash Related	Brown, Shirley	Martinique Drive		
A	12:00:00	15:43:00		Closed	Melton, Tobin	Martinique Dr		
	Dur (hrs/days)	24	1	Need mattress, and recliners pick up				
40730	11/27/23	11/28/23	11/28/23	Trash Related	Brown, Shirley	Livingston Vernon Rd	District 4	
A	14:43:00	15:33:00		Closed	Hopkins	Livingston Vernon Rd		
	Dur (hrs/days)	24	1	Need furniture pick up				
40731	11/27/23	11/28/23	11/28/23	Trash Related	Brown, Shirley	Bridge Water Dr	District 4	
A	14:45:00	15:35:00		Closed	Unknown	Bridge Water Dr		
	Dur (hrs/days)	24	1	Need couch, and water heater pick up				
40732	11/27/23	11/28/23	11/28/23	Trash Related	Brown, Shirley	Center St	District 3	
A	15:17:00	15:33:00		Closed	Spencer	Center St		
	Dur (hrs/days)	24	1	Need old furniture pick up				

66 Closed - Requests Closed on or prior to Target Date

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Req #	Request	Close	Target						
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority	

Total Requests: 66